

2-year-old Male: Fall Led to Concussion Precautions

The Bensons from England were visiting family in Canada when their 2-year-old, Denny, fell out of his high chair. Denny hit his head and lost consciousness. An ambulance took Denny to the hospital where he had a CT scan. They found a large bump on his head but no internal bleeding. The doctors advised Denny's parents to take concussion precautions and return to the hospital if necessary, but otherwise enjoy their trip as planned.

Ambulance fees	\$940.00	CT scan	\$1,110.50
Hospital fees	\$975.39	Amount paid by TuGo	\$3,275.89
Doctors' fees	\$250.00		

24-year-old Female: Diagnosed with Cancer during Trip to Canada

Mei, from China, came to visit family in Canada when she suddenly experienced lower abdominal pain. She went to the ER where the doctors thought she had kidney stones, but the CT scan didn't show anything. With further review, Mei was diagnosed with uterine cancer and she was immediately admitted for surgery. After the surgery, she suffered from severe hemorrhaging and required additional surgery to stop the bleeding. She also required blood transfusions. Mei was in the hospital for one month before she was discharged with pain medication. She returned home to start chemotherapy.

Hospital fees	\$156,798.00	Prescriptions	\$93.15
Doctors' fees	\$24,120.00	Amount paid by TuGo	\$181,011.15

30-year-old Male: Skating Accident Led to Fractured Ankle

Wilson was visiting from New York. He was skating when he tripped and twisted his ankle. Due to severe pain, his friend called an ambulance to take him to the hospital. While there, X-rays showed Wilson had fractured his ankle. Doctors couldn't apply a cast because there was too much swelling, so Wilson returned to the fracture clinic two days later. He went back four weeks later for another X-ray to ensure the fracture had healed; he bought crutches to move around, in the meantime.

Ambulance fees	\$925.00	Fracture clinic fees	\$1,125.80
Hospital fees	\$975.50	Crutches	\$45.13
Doctors' fees	\$250.00	Amount paid by TuGo	\$3,457.18
Radiology fees	\$135.75		

These examples are based on actual claims with specific traveller details changed to protect privacy.

53-year-old Male: Acute Upper Abdominal Pain from Gallstones Led to Surgery with Complications

Sebastian was visiting from Switzerland, when he started experiencing acute upper abdominal pain. His family took him to the hospital where he was diagnosed with gallstones, requiring surgery. As a result of the surgery, Sebastian got an infection and sepsis that required him to stay in the hospital for 14 days. After he was released, Sebastian had to return to the hospital daily for IV antibiotic therapy for another seven days.

Hospital fees	\$54,397.20	Outpatient IV fees	\$1,050.45
Doctors' fees	\$8,460.00	Prescriptions	\$189.99
Radiology and pathology fees	\$2,098.10	Amount paid by TuGo	\$66,195.74

These examples are based on actual claims with specific traveller details changed to protect privacy.