

### 14-year-old Male: Abdominal Pain Led to Appendicitis

Tomas was in Mexico during spring break. After a few days, he started having severe abdominal pain and saw the hotel doctor. He was diagnosed with appendicitis and sent to the hospital by ambulance. Tomas was in the hospital for two days before he was released with various prescriptions and caught a new flight home.

Hotel doctor fees .....	\$950.50	Prescriptions .....	\$47.11
Ambulance fees .....	\$1,200.00	Provincial medical .....	- \$330.16
Hospital fees .....	\$22,530.47	<b>Amount paid by TuGo .....</b>	<b>\$31,562.92</b>
Doctors' fees .....	\$7,165.00		

### 28-year-old Female: Backpacking Trip Cut Short by Fall

Manjeet went backpacking with her friend in Cambodia. One night, at their hotel, Manjeet tripped and fell off the 2nd story balcony. An ambulance rushed her to the nearest hospital, where the doctor told her she'd fractured her leg, ribs and wrist with multiple contusions. Due to the lack of medical facilities in Cambodia, Manjeet was airlifted to Bangkok for surgery. She stayed in the hospital for eight days before returning to Canada with a medical attendant. Manjeet was prescribed pain medication to help with her recovery.

Ambulance fees .....	\$700.00	Prescriptions .....	\$45.62
Hospital fees .....	\$40,053.09	Provincial medical .....	- \$800.00
Air ambulance fees .....	\$18,200.00	<b>Amount paid by TuGo .....</b>	<b>\$75,213.83</b>
Flight with medical attendant .....	\$17,015.12		

### 35-year-old Male: Surfing Accident Caused Neck Fracture

Terrance was surfing in California when a massive wave struck him, slamming him into the sea floor. His friends called an ambulance, and he was taken to the ER. Doctors ordered an X-ray and diagnosed a fractured neck. Terrance was released from the hospital three days later with pain medication. He was able to return home on his scheduled departure date.

Ambulance fees .....	\$1,200.00	Prescriptions .....	\$37.84
Hospital fees .....	\$19,006.03	Provincial medical .....	- \$230.00
Doctors' fees .....	\$3,295.12	<b>Amount paid by TuGo .....</b>	<b>\$24,558.99</b>
Radiology and pathology fees .....	\$1,250.00		

These examples are based on actual claims with specific traveller details changed to protect privacy.

**40-year-old Male: Ski Trip Interrupted by Pneumonia**

Carlo was on a ski trip in Montana when he developed a fever and chills. He went to the ER, where doctors diagnosed him with pneumonia. Carlo left with antibiotics and followed up at a walk-in clinic a few days later. He was able to return home on schedule.

Hospital fees .....	\$35,456.00	Walk-in clinic fees .....	\$152.00
Doctors' fees .....	\$1,325.90	Provincial medical .....	- \$410.00
Radiology fees .....	\$985.00	<b>Amount paid by TuGo .....</b>	<b>\$37,622.55</b>
Prescriptions .....	\$113.65		

**56-year-old Female: Family Visit Interrupted by Pain from Urinary Tract Infection**

Linda was visiting family in Wisconsin when she began experiencing pain with urination. After two days, she went to the walk-in clinic where she had bloodwork and a urinalysis done. The doctor informed her that she had a urinary tract infection and gave her antibiotics to recover. Linda was able to enjoy the rest of her time with her family and return home on schedule.

Walk-in clinic fees .....	\$225.10	Prescriptions .....	\$75.23
Doctors' fees .....	\$687.00	Provincial medical .....	- \$150.00
Pathology fees .....	\$1,706.40	<b>Amount paid by TuGo .....</b>	<b>\$2,543.73</b>

These examples are based on actual claims with specific traveller details changed to protect privacy.